

## Annual Notice to Residential Customers for Telephone Assistance Plan (TAP) and the Federal Lifeline Program

You may be eligible for help in paying your telephone bill if your income is at or below federal poverty guidelines or if you receive benefits from certain public assistance programs. For more information or an application, please contact:

**MetroNet**  
**213 S. Oak Ave. Owatonna, MN 55060**  
**(877) 407-3224**  
**[www.metronetinc.com](http://www.metronetinc.com)**

Minnesota's Telephone Assistance Plan (TAP) offers a monthly credit of **\$10.00** on your landline telephone service. You may receive the TAP credit on one landline phone per household.

The federal Lifeline Program offers a monthly discount of **\$5.25** on a landline telephone service, or **\$9.25** on a wireless telephone service, or **\$9.25** on a broadband internet service account. You may receive the Lifeline discount on one telephone or internet service per household. The broadband internet discount does not apply to TAP.

If you live on Tribal lands, you may qualify for additional discounts. Tribal lands Link Up offers a one-time credit of up to **\$100** on installation or activation charges. Tribal lands Lifeline offers an additional monthly credit of up to **\$25.00** on your landline, wireless telephone, or internet service plan.

The telephone or broadband service must be in your name. You must show proof that you or a member of your household participates in at least one of the following programs or is income eligible:

- Federal Public Housing Assistance (FPHA)
- Medicaid/Medical Assistance (MA)
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veterans Pension or Survivors Pension Benefit Programs
- Bureau of Indian Affairs General Assistance
- Food Distribution Program on Indian Reservations (FDPIR)
- Tribally-administered Head Start (for those meeting income-qualifying standards)
- Tribally-administered Temporary Assistance for Needy Families (TTANF)

If you do not participate in any of the programs listed above, you may qualify if your income is at or below 135% of the **2021 Federal Poverty Income Guidelines**: *(The federal poverty guidelines are updated at the end of January.)*

Household Size	Income
1	\$17,388
2	\$23,517
3	\$29,646
4	\$35,775
5	\$41,904
6	\$48,033
For each additional person, add	\$ 6,129

For more information and to request an application, please contact MetroNet at 213. S. Oak Ave. Owatonna, MN 55060, (877) 407-3224, or visit [www.metronetinc.com](http://www.metronetinc.com).