

The Program to Foster the Elimination of the Digital Divide

The Program to Foster the Elimination of the Digital Divide seeks to increase access to computers and telecommunications technology and related training for populations residing in under-served communities. The program is funded by voluntary contributions from Illinois ratepayers to the Illinois Digital Divide Elimination Fund. Metronet customers wishing to contribute to the Digital Divide Elimination Fund may do so by electing to contribute, on a monthly basis, a fixed amount to be included on their monthly telephone bill.

Customers may designate an amount to be included each month from these choices:

\$ 0.50
\$ 1.00
\$ 2.00
\$ 5.00
\$10.00
\$15.00 or
\$25.00

Please note that voluntary contributions to the Digital Divide Elimination Fund will not reduce a Customer's bill and that failure to remit the entire balance due will reduce the contribution to the program accordingly. All customers may elect to discontinue or change their monthly contribution at any time upon providing at least 30 days' notice to Metronet.

Please contact Metronet at (844) 802-7496 to discuss contributing monthly to the Illinois Digital Divide Elimination Fund.

One-time Contributions to the Digital Divide Elimination Fund

Customers may send one-time contributions to the Digital Divide Elimination Fund to:

Illinois Department of Commerce and Economic Opportunity
Digital Divide Elimination Fund
500 East Monroe
Springfield, Illinois 62701-1696