



19 WAYS METRONET IS HELPING TO FIGHT THE EFFECTS OF COVID 19 IN THE COMMUNITIES WE SERVE.

1. 60 days free for new residential accounts with student in household
2. Accommodations for customers struggling with payment
3. Free Speed Upgrades to residential customers upon request
(customer_service@metronetinc.com)
4. No installation fees for new residential customers
5. Continuing to provide unlimited internet service with no data caps.
6. Increase Referral Reward to \$100 to help connect others in the community who need more bandwidth and higher speeds
7. Low cost internet options available in all markets
8. Free internet service upgrades to existing hospital, health care facility, and school customers for 60 days
9. Free internet service for new health care sites
10. Free remote phone system capabilities for 60 days
11. Free MetroNetGo remote mobile phone features for business phone customers for 60 days
12. Enable remote access of standard business phone lines for 60 days at no cost
13. Free Speedboost internet speed increases for businesses for 60 days at no cost
(business-customer-service@metronetinc.com)
14. Updating company webpage with links to additional resources regarding preventative measures etc. and how we are taking care of customers
15. Operating with enhanced sanitary guidelines for install and repair technicians
16. Storefront associates following CDC cleaning guidelines
17. Upgrading thousands of customers to symmetrical internet speeds at no charge
18. Supporting local restaurants by sponsoring MetroNet lunch carry-outs for our associates
19. Committed to provide outstanding customer service in every situation